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Sharp Propane Launches Industry-Leading Customer Service Program
Complete Care™ provides propane service for the way you live

Complete Care by Sharp Propane is a comprehensive customer care program that promises accurate, convenient delivery, worry-free tank monitoring, predictable monthly bills all with an anytime, day or night guarantee.

BASTROP, TEXAS -- Sharp Propane is celebrating the blooms of spring in grand style with the launch of Complete Care™, a pioneering customer care program that brings a refreshing transformation to how service is delivered in the residential propane industry.

"Complete Care at Sharp Propane is our way of making sure our customers always have a safe, reliable source of propane for their home energy needs by utilizing smart technology, worry-free tank monitoring, easy payment options, free inspections and our Always There™ guarantee of service," said Steve McKay, Sharp Propane CEO.

Complete Care is a comprehensive customer care program which includes the following services for customers who sign up for the program - Always There Guarantee, Auto Fill, Smart Monitoring, Easy Pay™ and Safety Check.

For Complete Care customers, the Always There Guarantee means that should any problem arise with their propane service, Sharp will be there to fix it, day or night, 365 days a year. Through the Auto Fill service, Sharp is able to provide accurate propane deliveries that fit the unique needs of a household. With Smart Monitoring, Sharp utilizes advanced computerized modeling to automatically schedule a delivery based on projected usage and weather trends. Easy Pay allows customers to divide their propane payments evenly to spread energy costs throughout the year and have a predictable monthly bill. And with a comprehensive seven-point safety inspection and report card, Sharp provides customers with peace of mind.

"We designed the Complete Care program based on conversations with our customers, developing an inclusive program that fits their needs and the way they live," said McKay. "The Complete Care program reflects the kind of company we are, one where customers and safety come first. It's not a limited time offer and there is no fine print, it's just how we want to take care of our customers."

About Sharp Propane

Sharp Propane is a leading service provider of residential and commercial propane systems providing customers a green, safe and reliable energy source for the way they live and work. The Propane Professionals™ at Sharp are

dedicated to being a customer-first company that is setting the standards for safety and service in the industry.

Sharp is the innovator of industry-revolutionizing programs such as the Complete Care™ customer service program, which includes the Always There™ Guarantee. These programs are direct results of Sharp's commitment to fuse their expansive industry expertise with their customer relationships in order to always deliver safety, comfort, care and convenience.

Sharp has been providing propane energy solutions to Texans for more than 60 years. Founded in 1949 in Smithville, Texas, Sharp is one of the largest propane dealers in the United States and the largest independent retailer in Texas. Sharp is headquartered in Bastrop, Texas with operations also in Austin, Bryan, Fort Worth and La Grange.

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